



## Agenda\*

\*Subject to change – Pre-registration is required

### MPS&A Community Pharmacy User Conference

**Date:** Sunday, June 26, 2016

**Time:** 7:00 AM – 7:00 PM

**Venue:** McCormick Place Lakeside Center, Chicago, IL

<b>Time</b>	<b>Topic</b>	<b>Presenter</b>	<b>Location</b>
7:00 AM – 5:00 PM	<b>Registration</b>		Convention Center Lobby
7:00 AM – 5:00 PM	<b>Sponsor Exhibits</b>		E253 Foyer
7:00 AM – 8:00 AM	<b>Breakfast</b>		E271
8:00 AM – 8:15 AM	<b>Welcome &amp; Opening Remarks</b>	Bernie Reese <i>VP/GM MPS&amp;A</i>	E253 a – d
8:15 AM – 8:35 AM	<b>Listening to our Customers</b> Continuous Improvement & Customer Centric Innovation	Jamie Gramz <i>Sr. Director, Product Management MPS&amp;A</i>	E253 a – d
8:35 AM – 9:00 AM	<b>Improving Patient Adherence</b> Opportunities to monitor, manage and improve adherence	Jamie Gramz <i>Sr. Director, Product Management MPS&amp;A</i>	E253 a – d
9:00 AM – 9:45 AM	<b>Clinical Programs (Part I)</b> Driving patient outcomes while increasing revenue	Nathan Allen <i>Director, Product Management MPS&amp;A</i>	E253 a – d
9:45 AM – 10:00 AM	<b>Break</b>		E253 Foyer
10:00 AM – 10:30 AM	<b>Growing Your Business through Clinical Programs (Part II)</b> Achieving your business goals with clinical programs	Sunny Ahn, Pharm D <i>Product Manager MPS&amp;A</i>	E253 a – d
10:30 AM – 11:00 AM	<b>Protecting your Business</b> Audit readiness & compliance considerations	Sunny Ahn, Pharm D <i>Product Manager MPS&amp;A</i>	E253 a – d
11:00 AM – 11:30 AM	<b>POS Solution</b> State-of-the-art payment processing	Lyndsey Fullen <i>POS Product Management MPS&amp;A</i>	E253 a – d
11:30 AM – 12:00 PM	<b>Business Services Update</b> Payment processing, Managed- Printing & Strategic Services	Jeff Mallad <i>Manager, Business Services MPS&amp;A</i>	E253 a – d



<b>Time</b>	<b>Topic</b>	<b>Presenter</b>	<b>Location</b>
12:00 PM – 1:00 PM	<b>Lunch</b>		E271
12:00 PM – 1:00 PM	<b>Sponsor Exhibits</b>		E253 Foyer
1:00 PM – 3:00 PM	<b>Product Breakout</b> Releases, Road Map, Tips & Tricks, and Best Practices	PharmacyRx Product Management Pharmaserv Product Management EnterpriseRx Product Management	PharmacyRx – E251 Pharmaserv – E252 EnterpriseRx – E255
3:00 PM – 3:15 PM	<b>Break</b>		E253 Foyer
3:15 PM – 5:30 PM	<b>Product Breakout</b> Releases, Road Map and Tips & Tricks, and Best Practices	PharmacyRx Product Management Pharmaserv Product Management EnterpriseRx Product Management	PharmacyRx – E251 Pharmaserv – E252 EnterpriseRx – E255
5:30 PM – 7:00 PM	<b>Customer Appreciation Reception</b>		Lakeside Fountain Terrace